



## Iron Embers Inc. Warranty & Return Policy

### 1. Warranty

- 1.1. Iron Embers products purchased from authorized dealers are fully warranted to the original owner against defects for the warranty period. If a product purchased from an authorized dealer ever fails within the warranty period due to defects Iron Embers Inc. will, at its sole discretion, repair or replace the product without charge.

#### 1.2. Warranty Period

Product	Warranty for Material Defects	Warranty for Workmanship Defects
Modern Cube Fire Pit	5 Years	25 Years
Octagonal Cottager Fire Pit (including 2', 3' and 4')	5 Years	25 Years
Fireplace Tool Sets (including individually sold tools)	25 Years	25 Years
Stainless Steel BBQ Grill, connectors and adaptors	1 Year	1 Year
Stainless Steel Spark Screen Covers (for all models)	1 Year	1 Year
Fire Grate	1 Year	1 Year
Cupola Fire Rings (including 24", 30" and 36")	1 Year	1 Year

#### 1.3. Conditions

- 1.3.1. The warranty does not cover improper use, normal wear, surface rusting, paint or other finishes, negligence, or force majeure.
- 1.3.2. Freight to return the product or delivery of repaired/ replaced product is not covered.
- 1.3.3. Products purchased prior to this policy are not covered.
- 1.3.4. The warranty will become void if the product has been modified in any way.
- 1.3.5. Claims under this warranty must be made in writing within 30 days upon discovery of the defect.
- 1.3.6. Iron Embers reserves the right to make changes to, at any time without notice, product design, color, material, and specifications without any obligation to incorporate new features or modifications in previously sold products. Iron Embers Inc. reserves the right to discontinue products.

**1.4. Liability**

1.4.1. This warranty constitutes the only warranty made by Iron Embers Inc. concerning the product and it hereby excludes any and all other warranties, expressed or implied, including any warranties of merchantability or fitness for a particular purpose.

1.4.2. Under no circumstances shall Iron Embers Inc. be liable to the buyer or any user for consequential, indirect, special, punitive, or incidental damages, whether foreseeable or unforeseeable, based on any claim of any other party arising out of breach or failure of express or implied warranty, breach of contract, misrepresentation, negligence, failure of any remedy to achieve its essential purpose, or otherwise. Notwithstanding the form in which any legal or equitable action may be brought, in no event will Iron Embers Inc. be liable for damages or losses that exceed the amount paid by buyer for the product.

**2. Return Policy**

2.1. Products purchased directly from Iron Embers Inc. may be returned within 15 days of purchase unused and in the original packaging and condition.

2.2. Used or custom ordered items cannot be returned.